

ARE YOU IN THE GREEN?



ARE YOU IN THE RED?



FIND OUT ABOUT YOUR ELECTRICITY AND WATER CONSUMPTION BY CHECKING YOUR NEW UTILITY BILLS

Welcome to your new-look bill

Your new bill is here! It's easier to read and gives you important information so that you can make smart decisions about the way you consume electricity and water.



Reading your new bill

We are now issuing separate water and electricity bills:

- Your electricity bill is shaded **red** and carries a plug symbol. 
- Your water bill is shaded **blue** and carries a drop symbol. 

Are you in the Green or the Red?

The new consumption bands on your bill show how your consumption compares against the ideal average for your type of property.

-  You are within the ideal range
-  You are above the ideal range

Water and electricity are precious resources. Having the right information allows you to make informed decisions about your consumption. An informed customer is a smart customer.

What 'subsidy' means

Your new bill also shows how much it actually costs us to provide your electricity and water compared to what you pay for it. The difference, called subsidy, is what you get free.

